September 12, 2011
Dawn Sanders, Buffalo Municipal Housing Authority
Stephen W. Bell, Partner/Director of Public Affairs
Letter of Agreement with the BMHA

This letter describes terms of an agreement between the Buffalo Municipal Housing Authority, (hereinafter “BMHA”) and Eric Mower and Associates (hereinafter “EMA”) for public affairs counsel and services. Thank you for choosing EMA as your strategic communications partner.

I. Scope of work:

a. EMA is retained by BMHA to provide strategic communications services in connection with communications to key audiences, including the news media, general public and political and civic leaders. Services will include but are not limited to: media relations and strategy; development of news releases, op-eds and letters to the editor; community outreach; targeted and strategic communications to opinion leaders, government officials and other key constituencies; and other actions as appropriate during the course of the agreement.

b. Services not covered by this agreement and that would be estimated and billed separately and in addition to the public affairs fee include: production and development of such printed materials as brochures, lawn signs and direct mail pieces; public opinion research (polling, focus groups); websites creation; development and placement of paid advertising.

II. Service fee agreement:

a. BMHA will pay EMA a minimum of $15,000, billed at $325 an hour for work by partners and public affairs directors, and $150 an hour for work by other public relations professionals. All work will be agreed to between the parties in general terms before it is undertaken.

b. This agreement shall become effective Sept 12, 2011 and shall remain in effect until Dec. 31, 2011.

c. If BMHA terminates the agreement without cause, EMA will be due all media and production commissions, hourly charges as stipulated and the full service fee for the 30 day termination period regardless of the amount of EMA services required during the termination
period. If BMHA terminates the agreement for cause, it will be liable to EMA, and for all
vendor services, for fees and costs for work performed up to the point that a cause termination
notice is sent to EMA at its standard business address. "Cause" will be given its standard
accepted meaning in service agreements of this nature, but would include, but not be limited
to, gross negligence and failure to provide services in a timely fashion.

d. Out of pocket expenses necessary to conduct public relations activities including but not
limited to such things as postage, photocopying, long-distance telephone/fax, travel, shipping,
and delivery charges, will be billed as incurred with zero markup. Out-of-town travel time will
be billed at the applicable hourly rate.

e. Creative, advertising and production services (including direct mail and interactive services)
will be estimated separately and apart from the public affairs fee stated above. For the
protection of both the client and EMA, such services shall not be provided without expressed
written approval of the estimate. Paid media and production services are commissionable at
the industry standard rate of 15% gross of costs (17.65% of the net).

f. BMHA will be solely liable for payment of all vendor invoices until EMA has been paid by
BMHA for these invoices. EMA shall be solely liable for payment of all vendor invoices once
EMA has been paid for these invoices by BMHA. This transfer of liability with payment is
called sequential liability and is endorsed by the American Association of Advertising
Agencies.

g. In certain circumstances, EMA and its vendors may require advanced payment for a part or
all portions of an assignment. In those cases, an invoice will be issued by the agency for
immediate processing and work will begin only when the invoice is paid. EMA will issue
regular statements indicating any unpaid invoices.

h. Thirty (30) days after receipt of an invoice by BMHA, unpaid balances are subject to interest
of 1% monthly, or 12% annually. Should your monthly billings remain unpaid for more than 30
days from invoice date, EMA reserves the right to suspend further activities until its account is
made current.

i. Unless otherwise agreed to by both parties, all materials created for BMHA will become the
property of BMHA at the time of full payment of all monies owed.

j. BMHA on its part and its expense, shall defend, indemnify and hold harmless EMA in any
action, suit or proceeding threatened or brought against EMA based on any advertising or
publicity which EMA has prepared for BMHA. BMHA agrees to reimburse EMA for all
expenses, including but not limited to, attorneys' fees and court costs, incurred by EMA with
respect to the enforcement of any provision contained herein. All disputes shall be interpreted
and governed by the laws of the State of New York.
Should these terms be acceptable to you, please sign and date a copy of this agreement and return one copy to me, either by email or via fax at 842-1271. Please do not hesitate to contact me if you have any questions.

Thank you again for giving us this opportunity. We are looking forward to working with you.

EMA Approval/Date
Stephen W. Bell/EMA

Client Approval/Date
Dawn Sanders, BMHA